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Resilience Redefined...

BPO Services provider achives **100%** accuracy in their AP process

CLIENT PROFILE

Customer is the market leader in providing cost-effective financial and accounting outsourcing solutions, technical support services and a range of affordable business support services for Small & Medium to Enterprise sized businesses across many industries. Customer utilizes the best practices to streamline labor intensive processes from standardizing, optimizing, automating and improved business insight of their clients

SUCCESS HIGHLIGHTS

➤ 99% of accuracy for every account payable process

➤ High volume invoice processing across multiple vendors

➤ Identification of vendor invoices with preconditioned formats

➤ Extraction of the invoice details

➤ Validating the invoice line items with values

➤ Applying payment terms and conditions based on the vendor credit notes

➤ Processing payments post validation and approvals
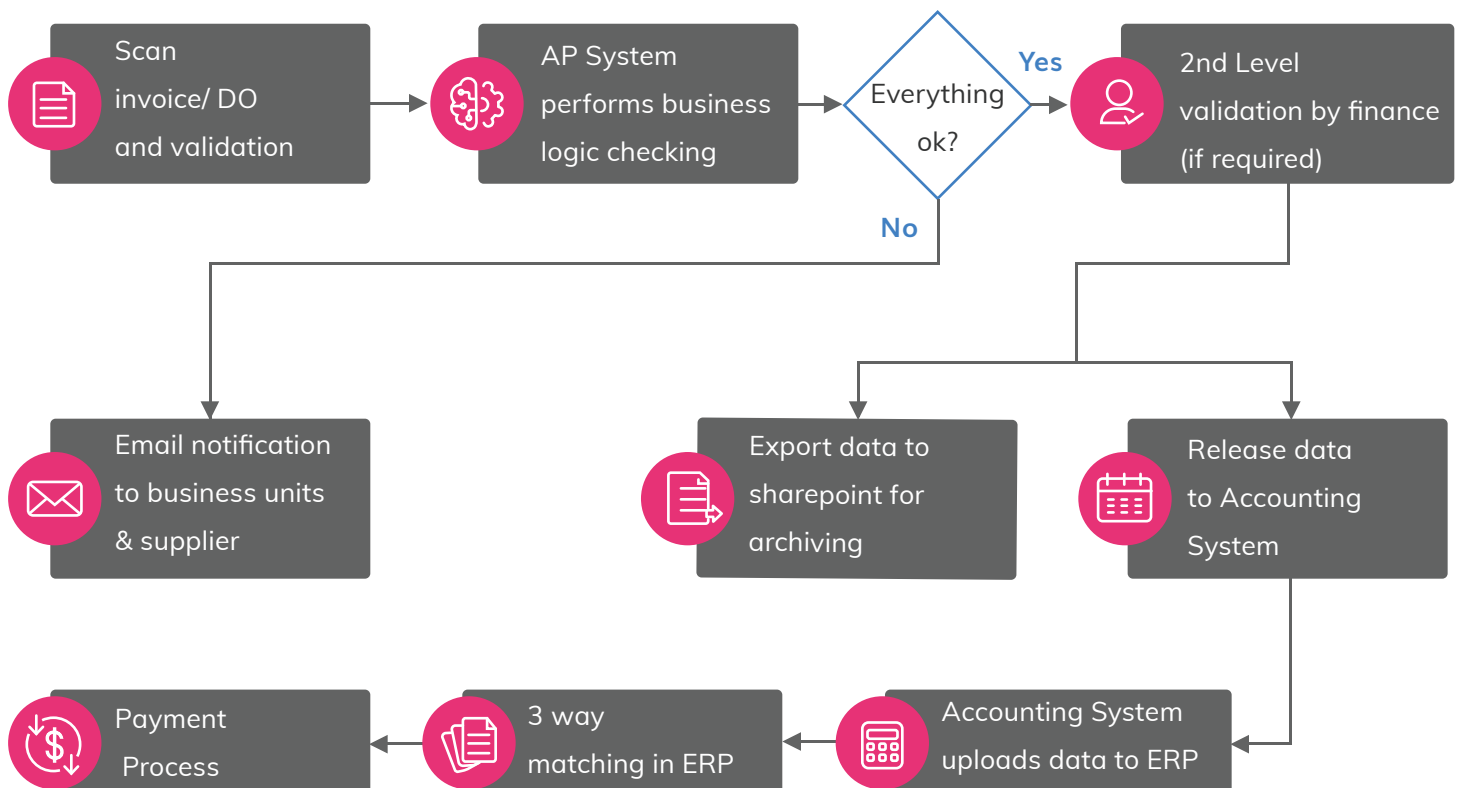
CHALLENGES – MANUAL AP PROCESS

➤ Invoice May be misplaced / Tracking difficulties

➤ Wrong Client Selection at the Indexing Stage (Using Drop down)

➤ Wrong Updation of fields like Batch ID, Document No. Transaction type, Frequency, Account No. and date input

➤ Line Item inputs for Split and inputting the relevant information

➤ PO / Supplier Name / No. Mis-match (Same supplier having Multiple Vendor Codes)

➤ PO – GRN - Invoice Matching error while matching with GRN (Line Item Level) Description Mis-match error

➤ Manual error at the data conversion manual inputs (Duplication / Wrong Invoice Entry) Common errors cause Manual Escalation Process creating more noise levels, adding up to help desk queries delay in payment and further escalation to higher levels.

AUTOMATION SOLUTION STEPS

➤ Av3ar AP module classifies the invoices across direct spend, Indirect spend and expenses

➤ Account Payable automation module matches the invoice data with Purchase order data for direct spend documents

➤ Av3ar AP module would extract the invoice data for indirect and expenses spend classified

➤ Av3ar AP module can be directed towards appropriate approvals for processing payments

➤ The complete AP process can be a touch-less experience for the customer

➤ Posting the approved values in any ERP systems for final payment would be the final step to complete the AP process using automation

AP AUTOMATION FLOW DIAGRAM

Scan invoice/ DO and validation → AP System performs business logic checking → Everything ok?

Yes → 2nd Level validation by finance (if required)

No → Email notification to business units & supplier

Export data to sharepoint for archiving

Release data to Accounting System

Accounting System uploads data to ERP → 3 way matching in ERP → Payment Process

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STEPS OF ACCOUNT PAYABLE PROCESS AUTOMATION

➤ Data conversion using OCR from images received via eMail/DMS/Shared folder etc.,

➤ Classify and extract the values/data from documents with pre-conditioned formats

➤ Processing the invoice data & handles exceptions

➤ Posting the validated data/values in any ERP/Accounting System

➤ Upto 99% of accuracy – reduced errors in transactions

APPLICATION ENVIRONMENT

➤ Integration with Document Management System for sequential retrieval of invoices

➤ Integration with SAP Modules (Account Payable)

➤ SAP UI NetWeaver as Front End Interface;

➤ Web Services and URL's used to connect different Source applications

➤ Windows based forms use to get manual inputs

ACHIEVEMENT

➤ Unattended/Attended Robotic automation for the process

➤ 70% efficiency comparing to human based accounting operation

➤ On-demand & 24/7 availability and easily scalable option to address the volumes/loads

SOLUTION UNIQUENESS

Av3ar iBOT automation for Account Payable Process with minimum IT resources

24/7 Continuous Operation from the service desktops

100% Accuracy achieved by Av3ar RPA for Account Payable

Non Invasive, compliance supportive, having better management capabilities with improved customer experience

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RESULTS

➤ Reduction of Human Efforts in Mundane/Repetitive tasks which can be well defined

➤ Process quality becomes high, scaling of accounting operation to handle larger volumes become easy for the business units

➤ Staffs who are involved in mundane tasks freed up for other complex tasks which requires human intelligence

➤ The automation resulted in delivering business for the organization, the ROI is expected from 300% - 800% within 5 years of continual operation

BENEFITS TO BUSINESS

➤ Robotic Automation by Av3ar gives greater agility to grow organization business

➤ Streamlined administrative tasks can be optimized using Av3ar RPA solution

➤ Av3ar RPA can be used across Organizational Business Units which follows business processes

➤ Av3ar RPS works across disparate systems, and maintain business rules which helps the organization to maintain the level of compliance across industries

➤ Av3ar RPA mimics human to perform process automation, and it goes the non-interruptive way so that the monitoring efforts are reduced, time and cost are saved for the organization

➤ Alerts and triggers can be configured by users with appropriate rights. User Profiles such as Super Admin, Admin and Operator can be mapped with their existing directory services

➤ Centralized dashboard operation, Control room functions, MIS, Real-time process details will be visible to the customer by using a web browser.

READY FOR YOUR OWN SUCCESS STORY?

Get in touch with our automation experts and learn how you can fast-track your digital transformation initiatives.

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About Perpetuuiti

Perpetuuiti empowers people and businesses alike. We deliver the world's most-comprehensive and urbane automation platforms making work more human. Our platforms deliver leading-edge automation solutions for modernizing resiliency management, and turbocharging the performance of your applications, IT and business operations at speed and scale to drive exponential efficiencies.

For more information, visit **www.ptechnosoft.com**

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