Retail Major achieves 60% Increment in Productivity & Operational Efficiency

CLIENT PROFILE

Client is one of the leading retail chain of stores in India. The client seeks to be a one-stop shopping destination for the entire family, meeting all their daily household needs. A wide selection of home utility products is offered, including foods, toiletries, beauty products, garments, kitchenware, bed and bath linen, home appliances and much more.

Ever since they first opened its doors in the Mumbai region in 2000, they have grown into a trusted and well-established shopping destination in Maharashtra, Gujarat, Andhra Pradesh, Madhya Pradesh, Karnataka, Telangana and Chhattisgarh. They now are looking forward to growing its stores across India.

THEIR CHALLENGES

The client was looking for a robust and intelligent Automation solution which could enable the following:

- ➤ End-to-End Automation for their SAP Applications
- ➤ RPO of 30 minutes & RTO of 1 Hour
- ➤ Reduced dependency on SMEs to the maximum extent
- ➤ Integration with Hitachi HUR to leverage the existing solution without any change in the underlying solution

OUR SOLUTIONS

Perpetuuiti deployed Continuity Patrol™ to address the Automation Challenges faced by the client:

- Perpetuuiti's solution automated their end-to-end DR practices including DR drills & Failover
- Enhanced visibility to business through CXO dashboard about their Applications' Availability
- Workflows made for recovery for all defined critical applications
- Integration with HUR
- Achieved business driven RPO & RTO
- Visibility into the availability of various applications through Unified Monitoring Console

UNIQUENESS OF THE DEPLOYED SOLUTION

- Centralized Management Dashboard to monitor all critical Applications configured
- SAP related recovery procedures are out-of-the-box available for configuring with ease
- Standard & Custom Reports that help customer view different aspects of their IT environment
- Real-time alerts, enabled with co-ordination feature to alert relevant technology stake-holders

RESULTS AND BENEFITS TO BUSINESS

- The client was able to achieve desired RPO and RTO
- Single click invocation of DR drills and Failover.
- Human errors are eliminated through Automation
- Dependency on SMEs was considerably brought down
- Optimization of execution time
- Increased Productivity & Operational efficiency by 60%

READY FOR YOUR OWN SUCCESS STORY?

Get in touch with our automation experts and learn how you can fast-track your digital transformation initiatives.

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About Perpetuuiti

Perpetuuiti empowers people and businesses alike. We deliver the world's most-comprehensive and urbane automation platforms making work more human. Our platforms deliver leading-edge automation solutions for modernizing resiliency management, and turbocharging the performance of your applications, IT and business operations at speed and scale to drive exponential efficiencies.

For more information, visit **www.ptechnosoft.com**

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